

Hello everyone!

We're aware that there are lots of questions about the upcoming events and services over the Christmas period. Please check out the Christmas FAQs below. If you have any further questions please don't hesitate to drop us an email at bookings@st-matthias-church.org.uk

What's happening over the Christmas season?

We're really excited to be offering a whole series of different events and services in the lead up to Christmas this year. Click [here](#) to download our leaflet with all the information about what's happening.

Where do I go to book tickets to Christmas events?

If you'd like to book in to some of our events, please visit stmatthiaschurch.eventbrite.co.uk to book a spot.

Please note that the Christmas Eve crib service is especially for families with children under 5 whilst the Christingle service is better suited for families with older children.

Why is St Matthias using a booking system for Christmas?

Sadly, because of the rising COVID-19 cases in the UK and the rises in Europe, we are limiting the number of available tickets to our Christmas events and services for the time being. We really want to stress that this is not our preferred way of doing things and we know that this will be a cause of frustration to some. However, we remain committed to making sure that everyone who attends is as safe as possible - especially those who are particularly vulnerable.

Please remember that the Carol, Christingle and Christmas Day services will all be live-streamed if you are not able to get tickets. We will publish YouTube links on our website and our Facebook page nearer the time.

What happens if an event I want to attend is fully booked?

If an event that you would like to come to is fully booked, you can join a waiting list at stmatthiaschurch.eventbrite.co.uk. If we are able to release more tickets between now and the event, we will do so. If this happens, you will get an email from Eventbrite inviting you to confirm your booking within 2 days of the ticket(s) being released. If you don't confirm your booking within two days, the ticket(s) will be released to the next person on the waitlist. We will release tickets in the order that people have registered on the waitlist.

When will you release more tickets?

We are watching the situation in the UK and Europe closely but aim to make a decision as to whether or not we are able to release more tickets by 5th December.

Who do I contact if I need help making a booking?

Drop us an email at bookings@st-matthias-church.org and we'll do our best to help.

From the St Matthias Team!